Memory Dump Instructions

From time to time, you might have to recalibrate your Zebra tag printer – e.g. When switching between different sizes of labels/tags. There are little gaps between the tags and a corresponding sensor on the printer itself – an "eye" so to speak. When replacing tags, it is recommended that you press and release the **green** *Feed* button on the top of the printer. If the tags do not advance to the perforation or if the light turns red, it's time to try a Memory Dump.

If you attempt to manually align the tags or if some other event causes the "eye" in the printer to not understand what it's seeing, a Memory Dump will help it see again. ☺

Please read the instructions completely before proceeding!

Important - Make sure there are no documents in the print queue before proceeding!

1. Power-off the printer.
2. With the power still OFF, press and hold the **green** feed button on the top of the printer.
3. While continuing to hold the **green** button, turn the power switch on.
4. As soon as the printer powers-on, the light around the **green** button will start to flash **red**, <u>let go immediately</u>!!!
5. The light will then turn to solid **green.**
6. The printer will start advancing tags.
7. The printer will then print configuration information on a few tags, then stop advancing tags.
8. Press and release the **green** feed button once more to exit *Dump Mode*; the printer will advance a few more blank tags.

Your tag printer is now properly calibrated! Keep these instructions handy so employees have access to these steps. In our experience, a Memory Dump is usually all it takes to straighten things out!